e-Resources Only, Please!

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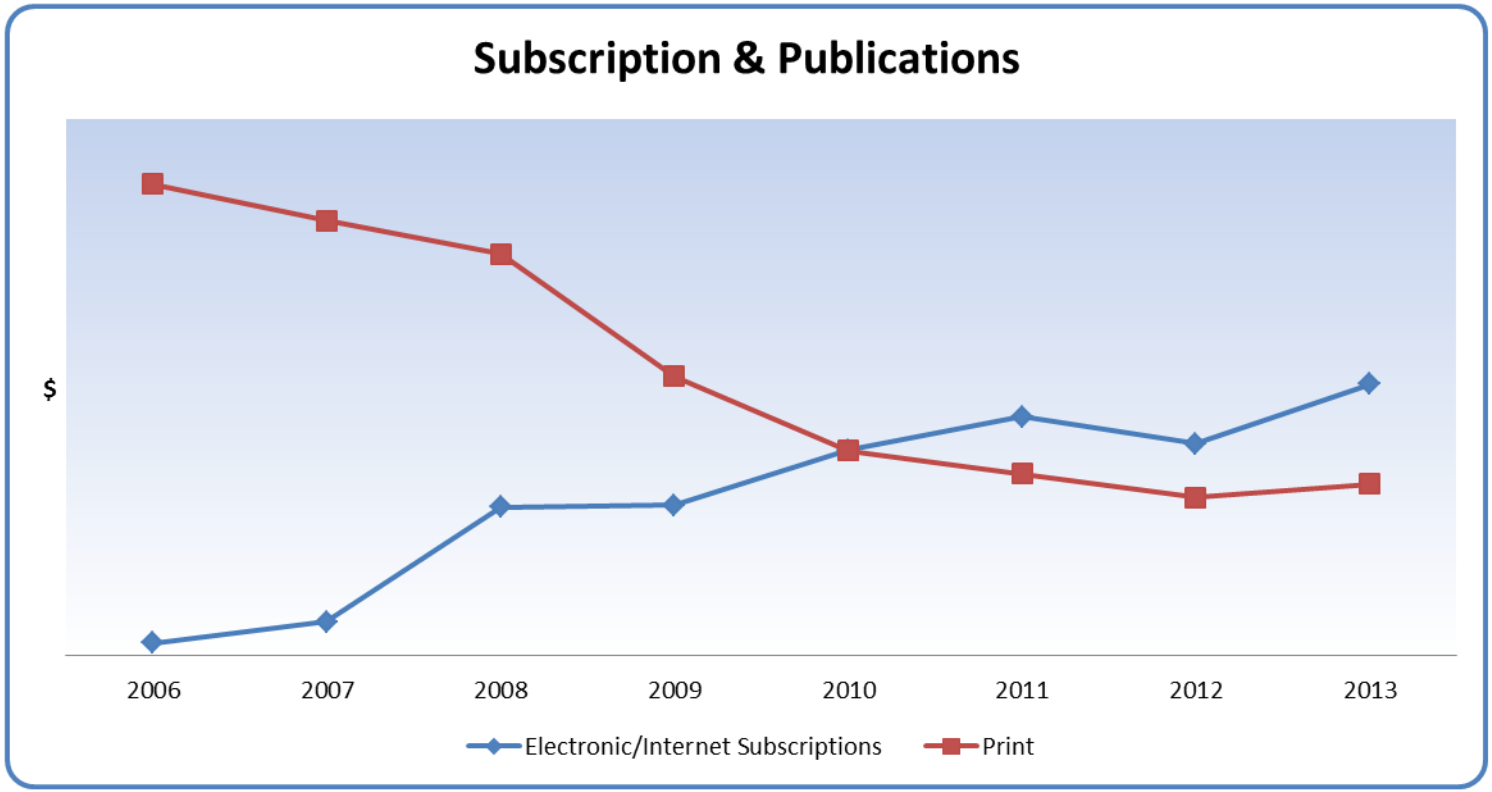
Bess Reynolds
Technical Services Manager
Debevoise & Plimpton LLP

Library Challenges:

- Declining budgets
- Digital only offerings from publishers
- Increasing number of electronic subscriptions
- Less space
- Multiple silos for discovery
- Multiple sources of data delivery

Trend of Library Expense Type



E-resources represented 58% of our budget for 2013
vs. 25% in 2006

Developing a workflow for managing digital resources

Presented by Bess Reynolds

Consider This

Types of publications

- eBooks
- Electronic newsletters
- RSS Feeds

Distribution

- Directly from the vendor
- Centralized through the library
- eBook proprietary platforms
- Free newsletters – temptation vs. online access
- RSS Feeds from a third party provider

Licensing

- Is the library allowed to redistribute?
- Is the library allowed to save newsletters locally?
- Can you distribute headlines?

Subscribers

- Identify potential users, such as practice group members
- How to expose resources to users
  - List on Intranet
  - List on the OPAC
  - Low tech - send an email
- Does library sign them up or allow self-subscription?

Title Discovery

In the ideal world:

- All electronic resources are represented in the integrated library system
- Full catalog records assist discovery:
  - Keywords can find titles, authors, subjects, notes

In reality:

- Not everyone has an ILS
- Combining print & electronic records limits discovery filters

The Evolution

- Emails direct to attorneys from publisher/vendors
  - Problem: library can't monitor receipt
  - Requires active notification from attorney if they don't receive something
- Emails to library subscription mailboxes
  - Create auto-forward rules in Outlook
- Maintain distribution lists in Outlook
  - Problem: Outlook rules break
  - Electronic newsletters fail to arrive
- Need to monitor mailboxes

Our Solution

- ILS vendor creates new module ECM - ejournal management
- Electronic newsletters automatically checked in and forwarded to routing list
- Check ins can be monitored by automated reports
- Status of issues is always available in the OPAC
- Issues can be previewed in the OPAC

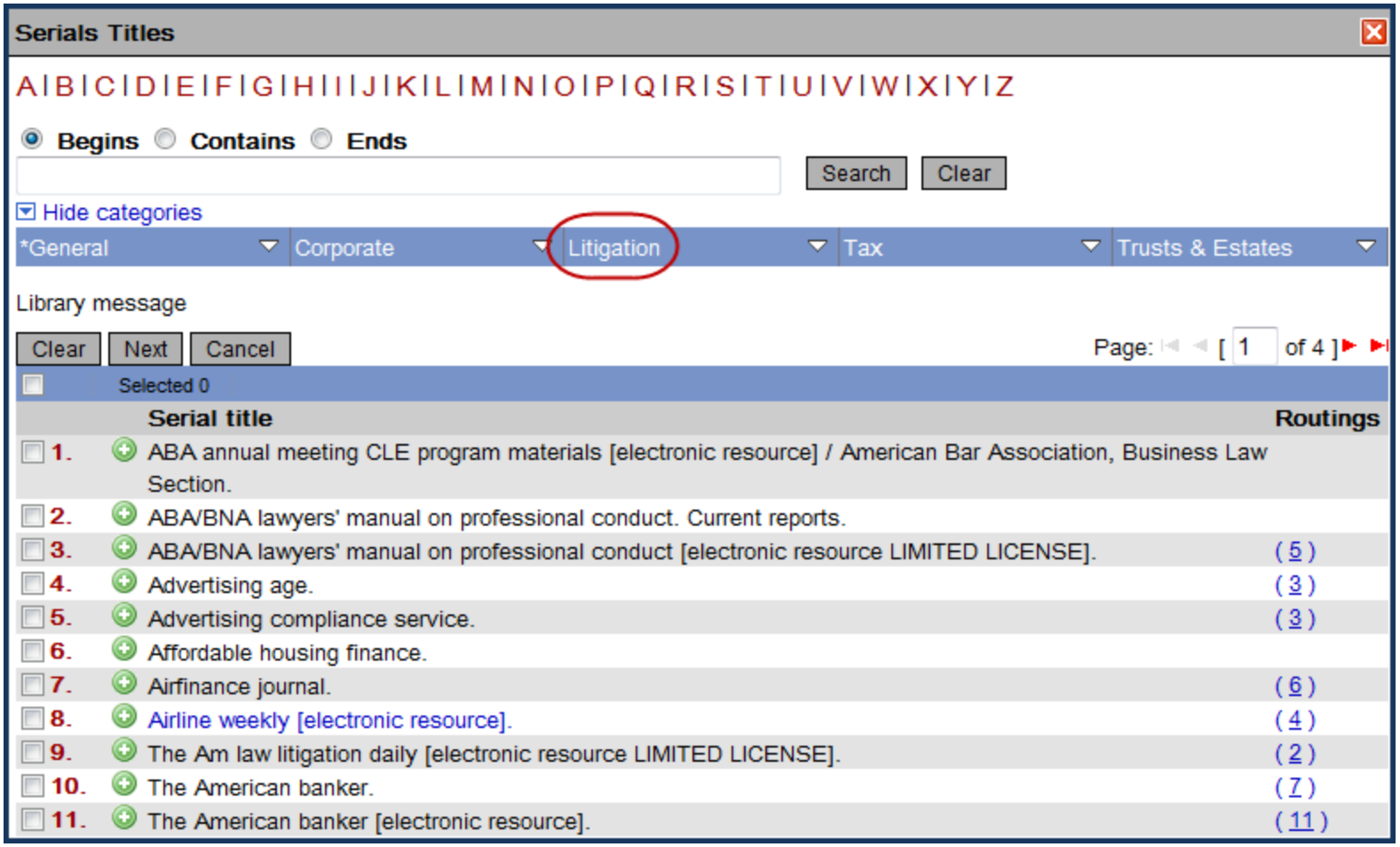
Current Workflow for Electronic Newsletters

- Collection development decisions
  - Attorneys recommend
  - Research staff recommends
  - Expansion of existing resource (new PLC modules)
- Review PG budget – can you substitute?
- Subscribe to new resource
- Identify users (Limited licenses require practice group leaders advice)

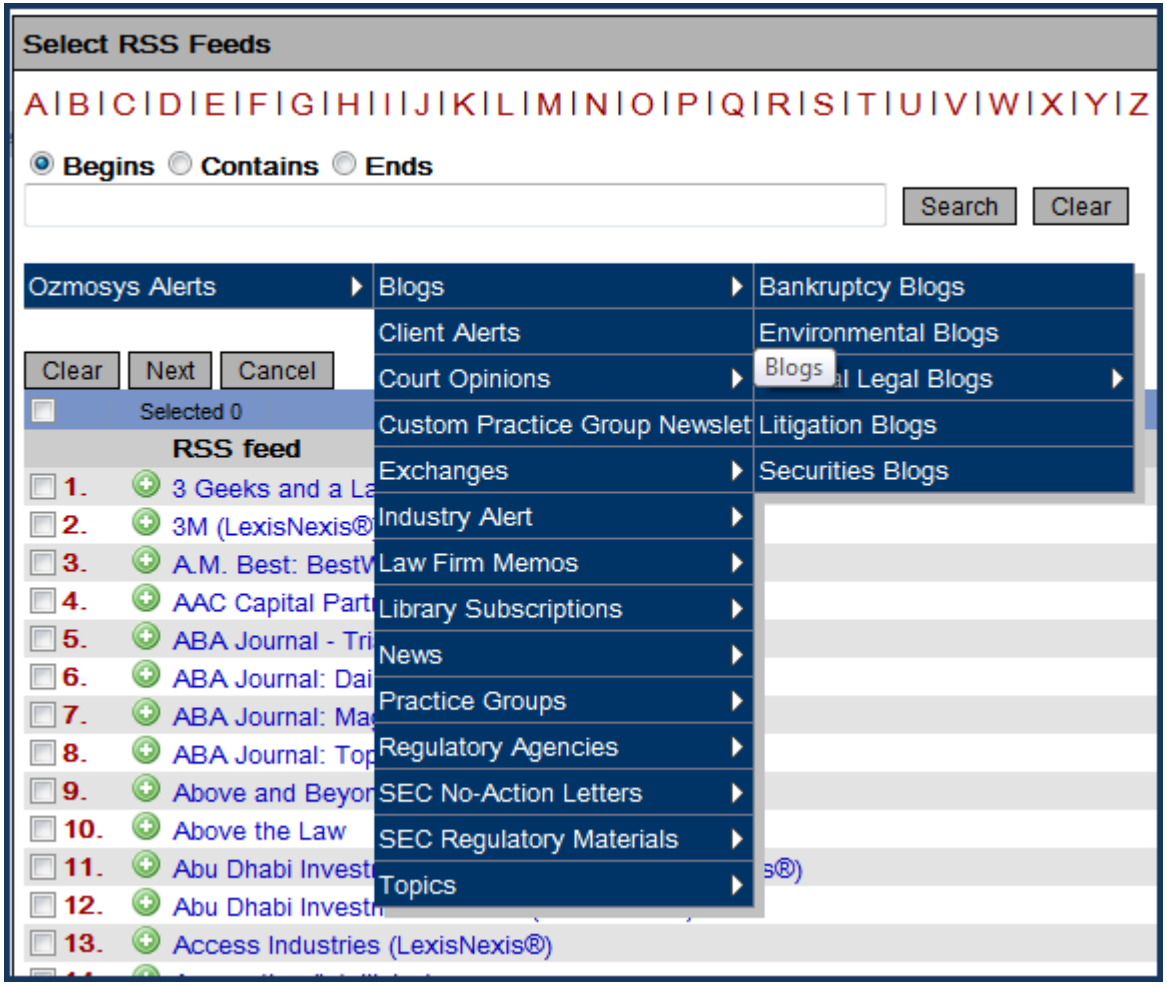
Workflow continued

- Catalog new resources
  - Include prediction & enumeration as for print
  - Add routing in ILS
- Use automated distribution when possible
- Determine if an RSS feed is available
- Determine attorney preferences for newsletters vs. RSS feed

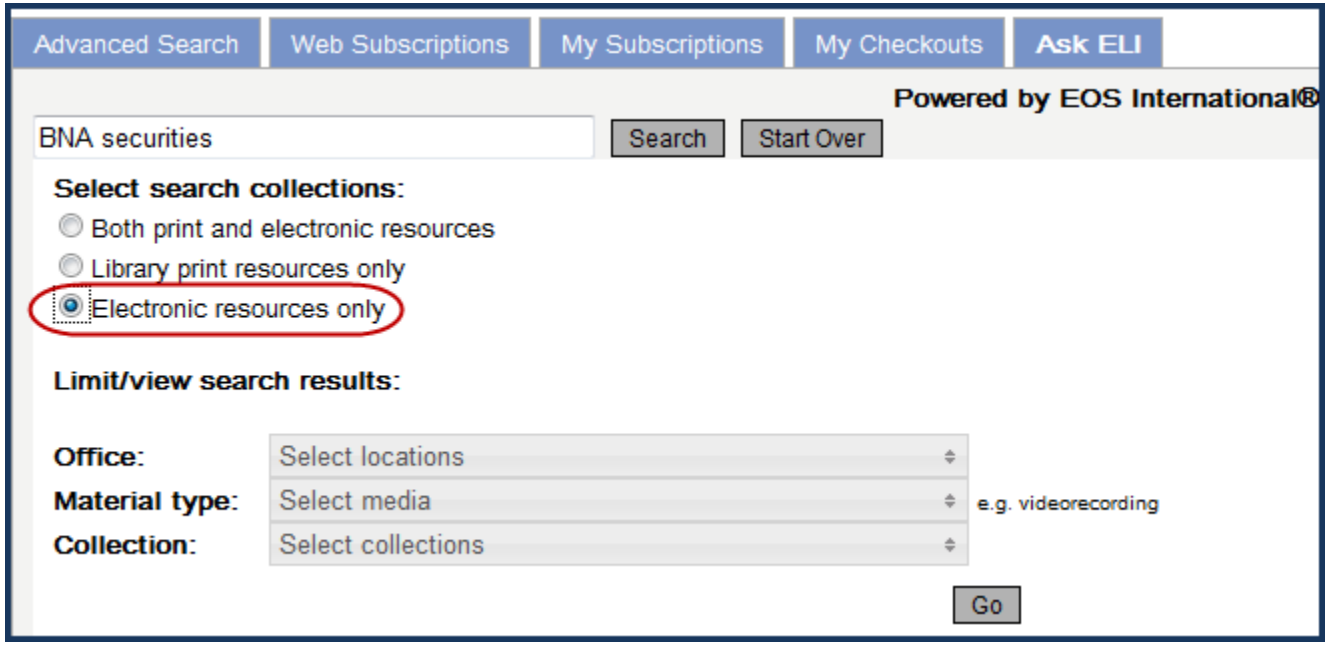
All Serials Available for Routing



RSS Feeds Available to Route



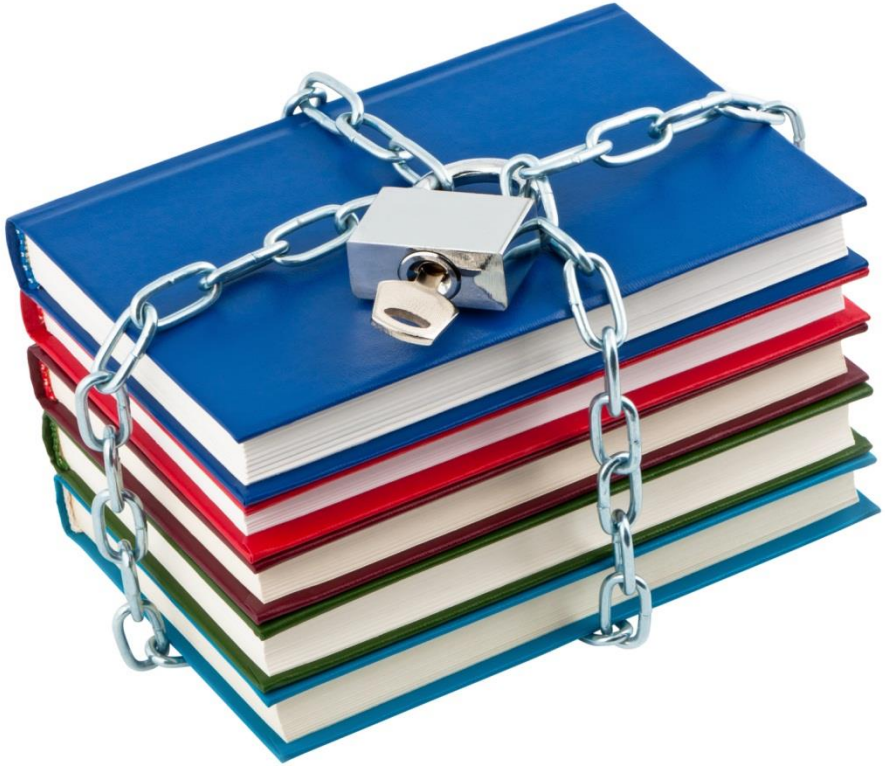
ILS Uses Filters from MARC Records to Refine Search for Discovery



Work Flow for eBooks

- Select titles
- Does vendor offer library management tools?
- Large firms don’t tell lawyer/patrons to “do it yourself”
- 1 book /1 device /1 patron only works for deskbooks

eBooks with DRM



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Preparation

Determine software requirements per eBook vendor:

- Lexis requires:
  - Adobe Digital Edition – user must register with Adobe & set up password
  - OverDrive Media Console app for use on iPad
  - Browser versions compatible with OverDrive Read – otherwise lose functionality
  - Some titles available for Kindle
- ThomsonWest
  - Proview app must be installed on iPad
  - Must be tied to Westlaw OnePass account
- Wolters Kluwer
  - CCH eBook app
  - Adobe Digital Edition

Discovery

LexisNexis - OverDrive works with OCLC to provide MARC records for eBooks that link directly to the resource

- Technical Services staff must import records
- Update local information in the record
- Check links
- Need notification of new editions
- OverDrive & EOS, the ILS vendor collaborated on an API to allow checkout abilities directly in the OPAC

Impediments to Discovery:

- Thomson Reuters – lack of integration with OPAC requires knowing source of title
- Wolters Kluwer – Proview Platform requires knowing source of title

Major Legal Vendors for eBooks

- Lexis Nexis
  - Purchase from the Lexis store or
  - Contract with Overdrive
- Thomson West
  - Purchase direct from vendor
  - From Amazon for Kindle edition
  - Requires Proview proprietary platform
- Wolters Kluwer
  - MyiLibrary for libraries
  - CCH eBook App
  - eBook store for individual purchases

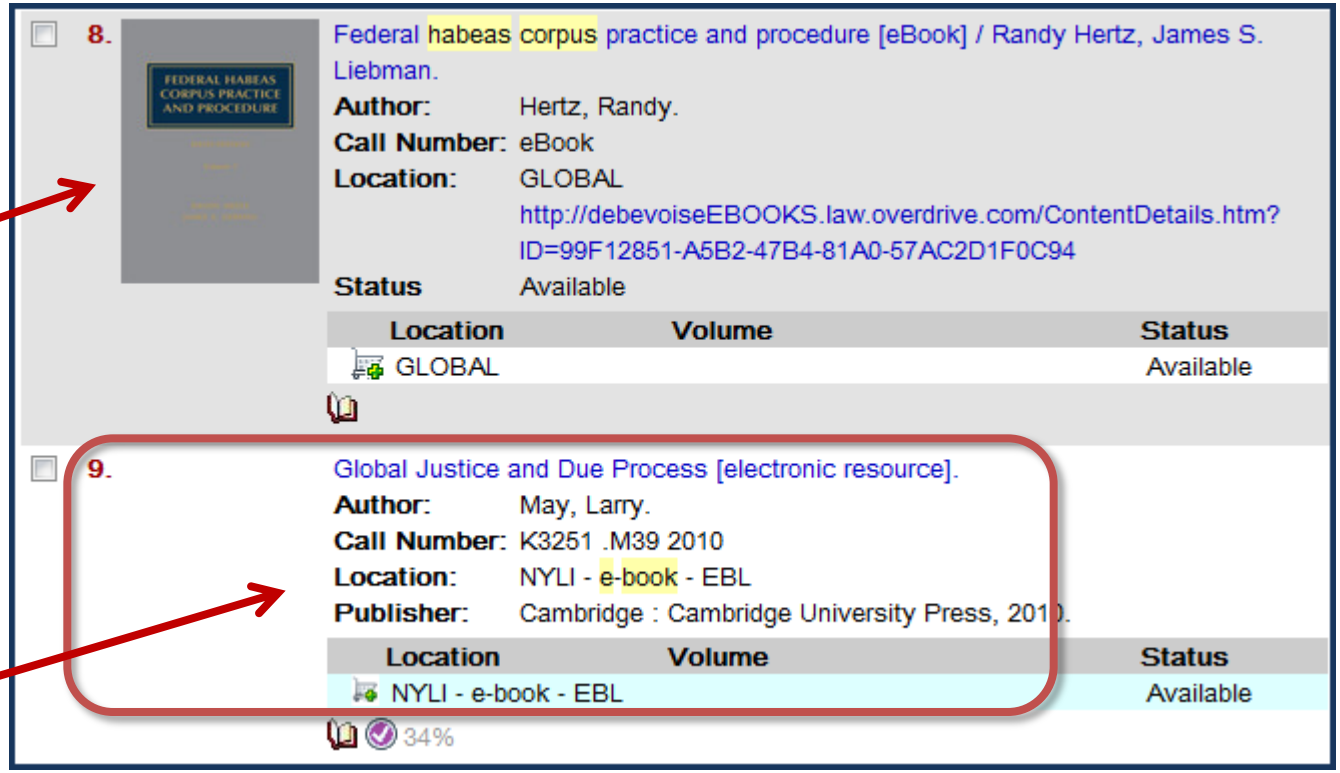
Expanding the Catalog

- Just in Time not Just in Case
  - Over 60,000 eBooks available from the New York Law Institute
  - Their collection is integrated into our ILS
  - Attorneys can link directly to titles
  - Library staff can send TOCs, direct links

eBooks in the OPAC

eBook from Lexis

eBook from NYLI



Thank You

Contact me:
breynolds@debevoise.com

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