

Fall Knowledge Management Series
Understanding Knowledge Management- Introduction

Breakout- Implementing Successful KM

Top Three KM Objectives

Collaboration, Capturing, Creation, Connections, Findability, Expertise

- 1.
- 2.
- 3.

How They Map to People, Process, and Technology

People – Culture, Social Networks, Training, Communities/Groups

Process – Creation, Capturing, Reuse, Classification

Technology – Intranets, Wikis, Blogs, Portals, Metadata and tags, Search

- 1.
- 2.
- 3.