

Growing Beyond the Four Walls of Your Library into Strategic Knowledge Management

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*LLAGNY's 75th Anniversary Education Conference
Tuesday, January 14, 2013*

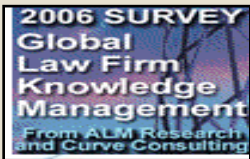


Road Map

- What is Knowledge Management
- How Do Law Librarians Respond to Seismic Trends in the Legal Market?
- New Opportunities/Roles for Law Librarians in KM
- KM in Action
- Benefits/ROI and challenges involved in developing a KM enterprise strategy
- Developing a portal-based Virtual Library: Project Components

What Is Knowledge Management?

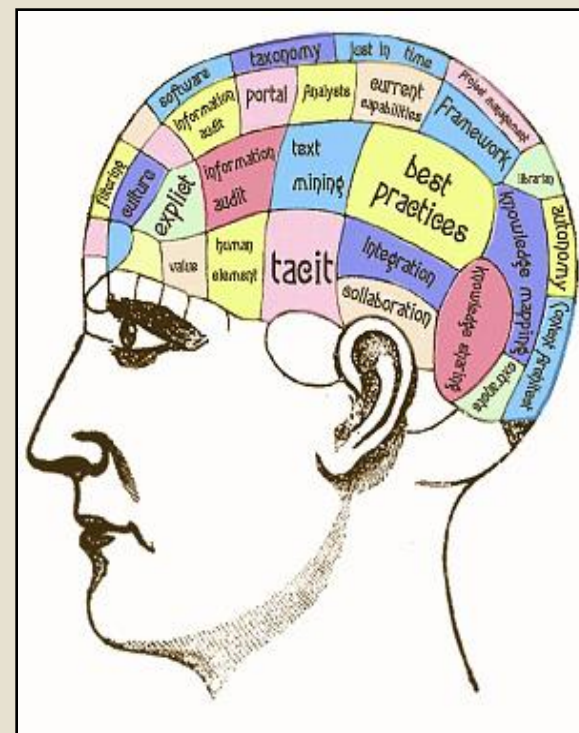
KM is the process through which organizations generate value from their intellectual and knowledge-based assets



*“Knowledge management is the leveraging of the organization’s collective wisdom (know-how) **by creating systems and processes to support and facilitate the identification, capture, dissemination and use of the organization’s knowledge to meet its business objectives.**”*

Types of Knowledge

- **Explicit** (knowledge that is written)
 - Patents, trademarks, and copyrights
 - Business plans
 - Marketing research
 - Customer lists
 - Work product
 - Models and Forms
- **Tacit** (knowledge that individuals have stored in their heads)
 - Instant messaging
 - E-mails
 - Contacts
 - In-house training
 - Business Referrals
 - Matter summaries



The Business of Law Has Changed

- Clients demand more efficiencies: law firms must operate more leanly
- Large clients work with a reduced number of outside counsel
- Balking at the billable hour model, alternative fee arrangements become more common
- Law firms are subject to the impact of supply-demand shifts.
- “Disaggregation” of legal services: no more “one stop shopping”
- With fewer lawyers, routine tasks assigned to non-lawyers

The KM Revolution Is Already Here!!!

What other departments is the head librarian responsible for?	2011	2010	2009	2008
Records	19%	28%	38%	29%
Conflicts	30%	36%	35%	34%
Court Services	16%	16%	19%	11%
Knowledge Management	59%	40%	19%	17%
Information Systems	3%	-	4%	3%
Intranet	35%	n/a	n/a	n/a
Docket Research	11%	4%	-	9%

The Librarian's Expanding Role In KM Since 2008:
2011 ALM Law Librarian Survey

How Do Law Librarians Respond?

- Rethink the basic assumptions about what products/services the law library delivers
- Rethink the library's value proposition given the new trends:

Is what you do “**mission critical**”
to the firm's business?

New Mission Critical Model

Librarians are selling a
product/service (**knowledge & information**)
to a market (**lawyers**)
that needs to be serviced effectively
(**custom product/service**),
efficiently (**at the right time**), and
cost-effectively (**at the right price**).

To be mission critical, you must add value.

- Enhance Electronic Content
- Support Practices with Business Analysis
- Manage Complex Projects (Legal Project Management, Enterprise KM, etc.)
- Records/Conflicts/Risk Management
- Business & Competitive Intelligence
- Litigation Support/E-Discovery
- Enterprise Relationship Management
- Financial Management



KM Value Proposition

- Gives the firm a competitive advantage since the firm's know-how is easily accessible
- Increases productivity: lawyers don't waste time searching for information
- Improves practice support by fostering collaboration
- Speeds response time to client requests
- Provides an on-ramp for junior lawyers to get up to (billable) speed more quickly
- Helps integrate the "practice of law" and the "business of law"

Why Should Librarians Lead KM?

- Understand legal content
- Use information tools effectively
- Advanced Research and Computer skills
- Create, record, and store information effectively
- Know how to conduct Information needs assessment
- Create taxonomies
- Teach and train

KM Projects that Require Librarian Competencies

- Intranet/Portal content development
- Creation of expertise databases
- Database development and maintenance
- Taxonomy, develop controlled vocabulary
- Legal Project Management (LPM)
- Statistical analysis
- Search engine optimization

What does KM Look Like Within the Law Firm?

Intranet

DEBWEB

Offices
Firm Information
People
Legal Depts
Admin Depts
Training
Internet
Newsstand

QUICK LINKS

- Accutrac/Records Services
- New Matters/Conflicts
- New Matter Procedures
- Web Subscriptions




DEBEVOISE EVENTS

Events	Speaking Engagements				Firm News			
NY	DC	LN	PA	FF	MS	HK	SH	
09:30AM-11:00PM								
- Trusts & Estates Meeting								
11:00AM-12:00PM								
- Secretarial Training								

FEATURE

Debevoise Goes Green(er)
by Sarah Fitts, Stuart Hammer and Lauren Boccardi

What do the environment and greenhouse gas emissions have to do with how we practice law? The Green Committee, formed in 2008, has asked the question and tried to find ways that the firm can continue to do the work we do but reduce our carbon footprint and the waste we generate. You may have seen references to the firm's "green initiatives" in recent firm announcements. These initiatives are the beginning of what we expect will be a continuous effort by the firm to identify sustainable business practices and to implement changes that help minimize the firm's impact on the environment.

WORLD NEWS

CNN.Com - World
Updated: Thu, 18 Feb 2010 15:24:19 EST

Obama: Dalai Lama visit will 'irritate' China

Security forces capture another Taliban leader in Pakistan

Watchdog: Iran may be working on nuclear warhead

Embassy: 'Ongoing coup' in Niger

BUSINESS NEWS

WSJ.Com: US Business
Updated: Thu, 18 Feb 2010 15:33:40 EST

More Benefit From Loan-Mod Program

Keeping Middlemen in Middle

NRG Settles Nuclear-Plant Dispute

H-P Net Rises on Strong Demand

HELP for HAITI

Learn What You Can Do

What does KM Look Like Within the Law Firm?

Portal.

The screenshot displays the 'Securities Practice Group: Home' portal. At the top, there is a navigation bar with tabs for Home, Favorites, Practice Guides, Tasks & Issues List, Matter Summaries, Virtual Library, Search, Community Info, Firm Policies, and Change Community. A search bar is prominently featured, allowing users to search all content within the group. Below the search bar, there are three columns of content. The left column provides a 'Limit to' filter, currently set to 'Securities Practice Group only', and a list of topics such as Accounting, American Depository Shares (ADSs) / Global Depository Receipts, and Audit Committee. The middle column, titled 'Welcome to the Portal', offers instructions on how to navigate the site, including using page tabs, the search box, and the topic list. The right column contains three featured sections: 'DebPost Home Page' with a link to 'DebPost', 'SEC Forms' with links to 'SEC Forms' and 'SEC Forms' (Blank PDF forms), and 'What's New' with a link to 'New and Improved SEC Guidance on Non-GAAP Financial Measures'.

Securities Practice Group: Home - My Communities - [Contribute Content](#) [Contact Us](#) [Log Off](#)

Home Favorites Practice Guides Tasks & Issues List Matter Summaries Virtual Library Search Community Info Firm Policies Change Community

Search all Securities Practice Group content

Full Text Title Only Author [Search Tips](#)

"use quotes for exact phrases"

See the content related to a Topic

Limit to: Securities Practice Group only Corporate Department

- Accounting
- American Depository Shares (ADSs) / Global Depository Receipts
- American Stock Exchange (AMEX)
- Audit Committee
- Auditor Independence and Oversight
- Auditors' Letters
- Bank Note Company
- Blue Sky
- Board (Directors/Directorate/Supervisory)
- By-Laws
- Certificate of Incorporation / Charter
- Certification of Exchange Act Filings
- Choice of Law / Governing Law
- Clearance and Settlement in Securities Offerings
- Closings in Corporate Transactions
- Comfort Letters

Welcome to the Portal

You are in the Securities Practice Group community.

- Use the page tabs to move between community resources. (Follow the Change Community tab to go to another community.)
- Use the Search box to find Portal content through a full text or title search.
- Select a topic from the list to the left of this window to see all content items related to that topic.

DebPost Home Page

See: [DebPost](#)
An efficient way for groups of users to ask questions, share expertise, capture knowledge, and discuss subjects of interest.
Author(s): D&P

SEC Forms

See: [SEC Forms](#)
Fillable PDF forms.
Author(s): SEC

[SEC Forms](#)
Blank PDF forms from the SEC web site.
Author(s): SEC

What's New

- [New and Improved SEC Guidance on Non-GAAP Financial Measures \(23122784\)](#) / Kaplan, Matthew E. (D&P); Loughran, Peter J. (D&P); Sader, Salim C. (D&P) (12 Feb 2010)

What does KM Look Like Within the Law Firm?

Web 2.0 Implementations

- Blogs/Wikis
- RSS
- Social Tagging

Web 2.0 Makes Sense Even in a Down Economic Market

- Less e-mail traffic
- Reduce expenses for premium content costs
- Lower printing costs
- More self-help = less support staff

What does KM Look Like Within the Law Firm?

Blogs

DebPost

[My Account \(salastre\)](#) | [My Profile](#)

[DebPost Home Page](#) > [Asylum Questions](#) > [visas](#)

Contribute

Add New Post

Tools

[My Favorites](#)
[Add To Favorites](#)
[Change Topics](#)
[Erase Posts](#)

People Search

Hit ENTER key to run search

Content Search

Click arrow next to Search button to limit results to this forum only

Search

Areas of Interest

[Asylum Questions](#)

Topics

[Experts \(1\)](#)
[Naturalization Application - Illegal entry \(1\)](#)

[visas \(1\)](#)

Show [Brief content](#) with comments [Collapsed](#)

[Add to This Topic](#)

visas

October 7, 2009

2011 Diversity Visa Lottery

AsylumQuestions20 | October 7, 2009 | 11:32 AM

Posted by Spirer, Laren E.

[1 Comment](#)

To: Pro Bono Coordinators & Pro Bono Attorneys

From: Eleanor Acer, Director, Refugee Protection Program

Andrew C. Thomas, Legal Assistant, Refugee Protection Program

Re: 2011 Diversity Visa Lottery

Registration is now open for the 2011 Diversity Visa Lottery. The U.S. Department of State provides a maximum of 55,000 Diversity Visas each fiscal year, to be made available to persons from countries with low rates of immigration to the U.S. Applications will be accepted between noon EST October 2, 2009 and noon EST on November 30, 2009.

Information about which countries of origin are included and procedures for entry can be found here:

http://travel.state.gov/visa/immigrants/types/types_1322.html

What does KM Look Like Within the Law Firm?

Wikis

DebPost

My Account (salastre) | My Profile

DebPost Home Page > LKMD Wiki > Knowledge Management

Contribute Show with comments

[Add New Post](#)

Tools

My Favorites
Add To Favorites
Erase Posts

People Search

Hit ENTER key to run search

Content Search

Click arrow next to Search button to limit results to this forum only

Areas of Interest

Topics

[DebPost Issues \(2\)](#)
[LKMD General \(4\)](#)
[pvd page \(2\)](#)
[RR - EOS Guidelines \(1\)](#)

Knowledge Management

- [DebWeb](#)
- [Portal](#)
- [KM Week Ahead](#)
- [KM Projects](#)
- [Sharepoint \(MOSS\)](#)
- [KM Requests Guidance](#)
- [Marketing KM Services](#)
- [Internal Blog Project](#)
- [Counsel Referrals: Where to look](#)

Ikmdwiki54 | Last Update by Brown, Evan R. | July 28, 2009 | 1:44 PM

Related Posts

referenced by (1)
Ikmdwiki14: Navigation

references (9)
Ikmdwiki239: Counsel Referrals: Where to look
Ikmdwiki233: Internal Blog Project
Ikmdwiki231: Marketing KM Services
Ikmdwiki229: KM Requests Guidance
Ikmdwiki225: Sharepoint (MOSS)
Ikmdwiki222: KM Projects

What does KM Look Like Within the Law Firm?

Smart-filtered alerts

DEBEVOISE & PLIMPTON LLP

Intellectual Property

Wednesday, February 24, 2010, Issue 1

Clipper powered through Ozmosys

TODAY'S NEWS [TOP](#)

- [Novartis, Bayer Settle IP Spat Over Hemophilia Drugs](#) (IP Law360)
The vaccines division of Swiss drugmaker Novartis AG has reached a settlement and licensing deal with Bayer HealthCare LLC in a patent infringement suit over Bayer hemophilia drugs Kogenate and Helixate.
- [Microsoft in Patent Deal With Amazon, The Wall Street Journal \(Online and Print\)](#) (Intellectual Property Law News (LexisNexis®))
Microsoft Corp. said it reached a patent licensing agreement with Amazon.com Inc. that gives the online retailer rights to use open-source software in its Kindle electronic book reader and servers based on the Linux operating system.
- [Yahoo tie-up with Twitter deepens](#) (FT.com: Media and Internet)
The web portal is planning one of the deepest integrations to date with Twitter in its effort to become a one-stop shop for people who spend considerable time on one or more online social networks

MEDIA AND INTERNET [TOP](#)

Today's News

Media and Internet

Finance

Privacy and Data Protection

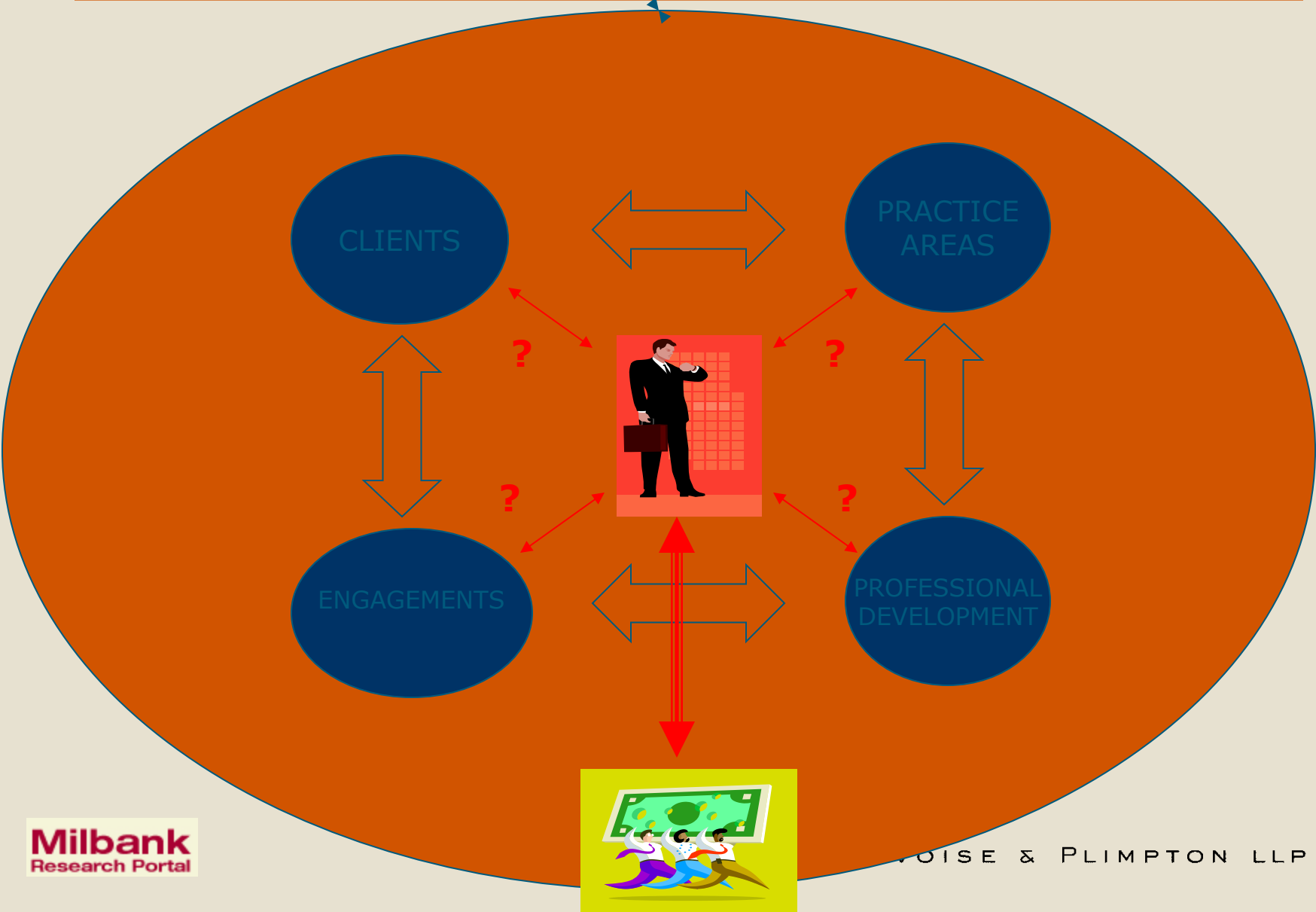
Developing a portal-based Virtual Library: Project Components

Alirio Gomez

PORTAL PROJECT CRITICAL AREAS, COMPONENTS, AND STRATEGIES

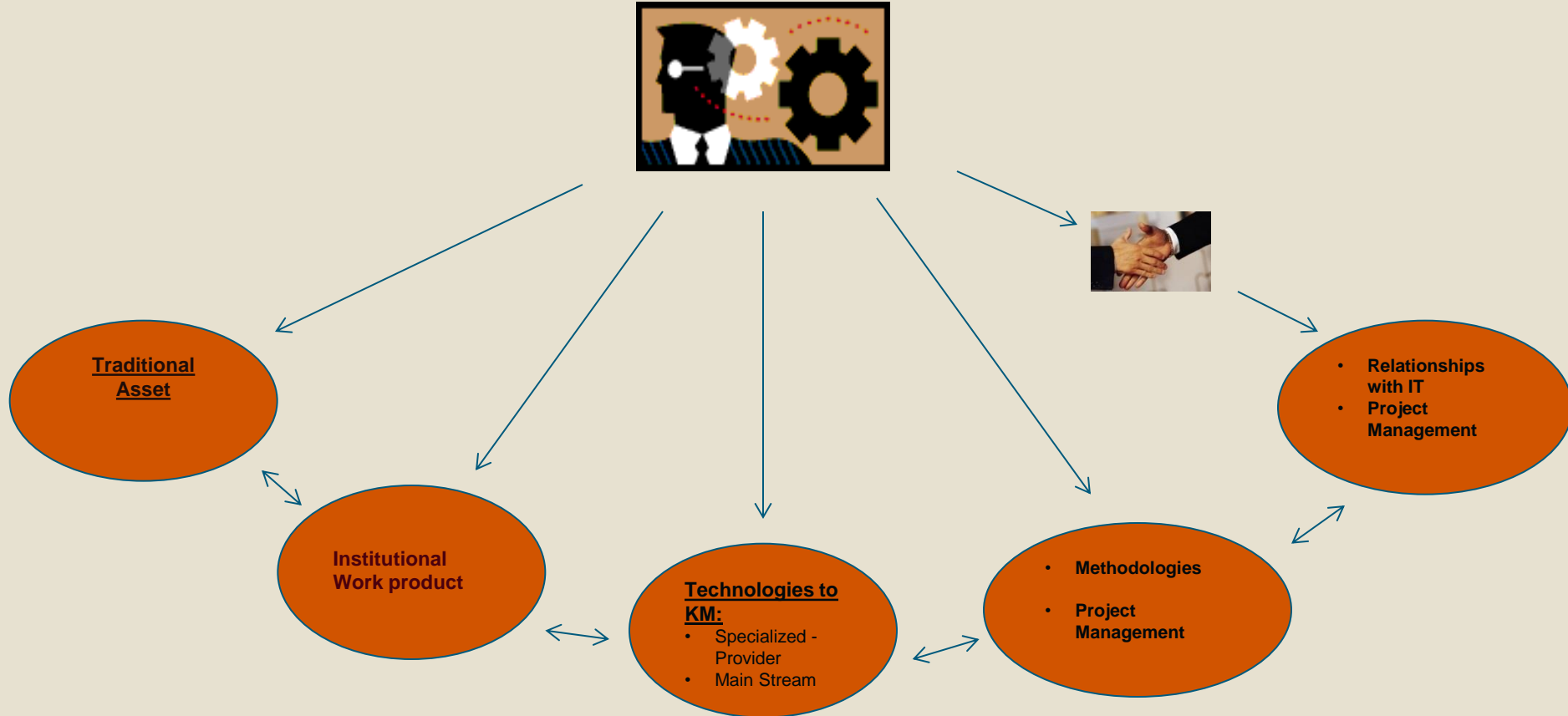
- Needs Assessment = understanding the scope of work
- Business planning = budget reengineering – cost of delivery
- Library Workflow migration to support “virtual library”
- Staff development = generating skill set to globally maintain the portal setup
- IT partnering = develop a joint strategy to maximize leverage from IT
- Provider partnering = develop strategic alliances with content providers
- Global Firm approach = all offices involved into one single and flexible content delivery system
- Product development = develop new web based products and services for attorneys and clients
- Improve Firm competitiveness

DYNAMIC KNOWLEDGE SPACES FOR FIRM PRACTITIONERS



Migrating Skill Set to KM

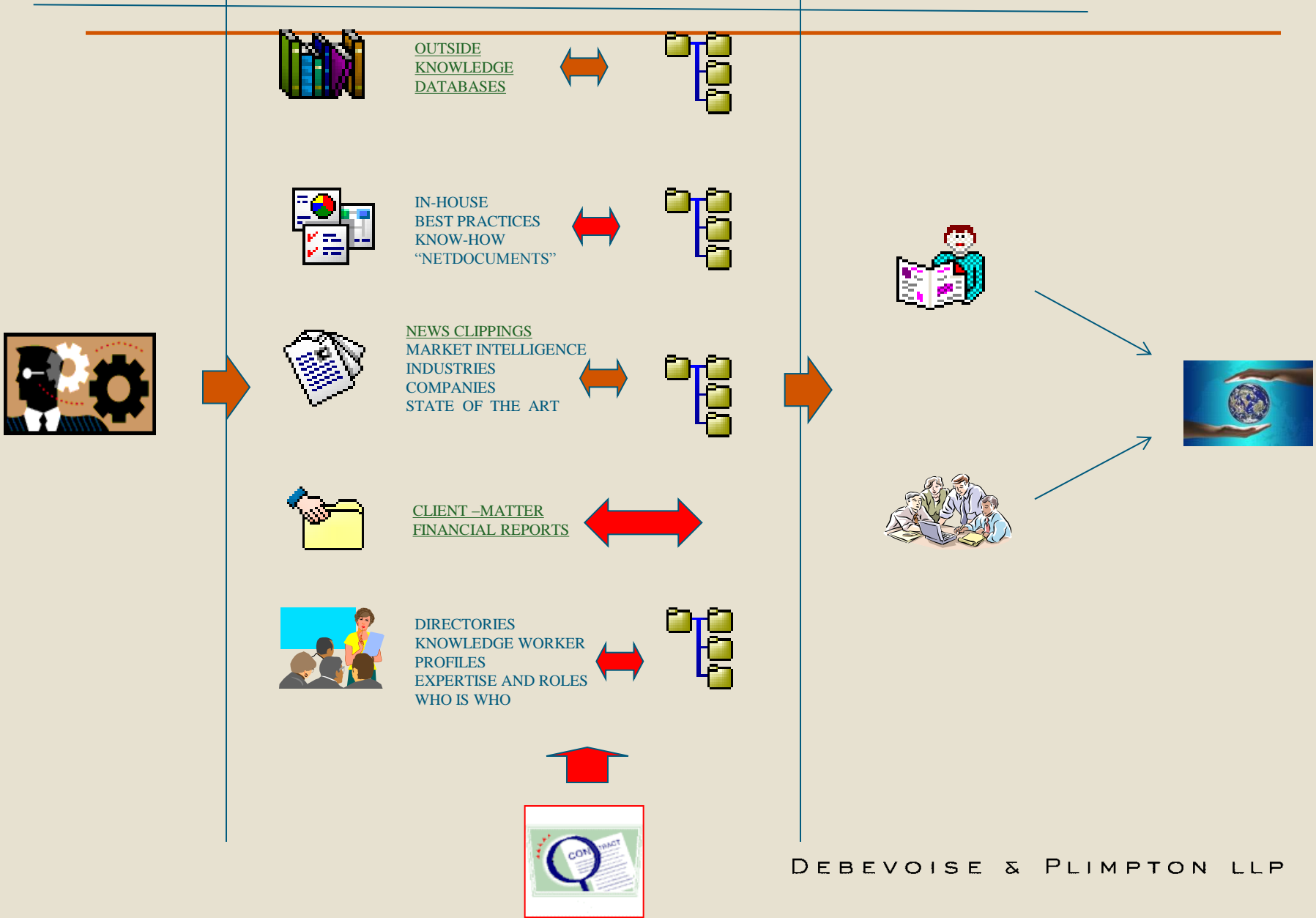
Core Competencies



KM PROFILE

PROCESSES

USERS



Practice Area Site

The screenshot shows the Milbank Alternative Investments Practice website. The browser address bar displays <http://knet/AIP/SitePages/Home.aspx>. The page features a navigation menu with items like 'Practices', 'Administration', 'Offices', and 'Send Your Request'. The main content area is divided into several sections:

- External Resources:** A list of links including 'Appeals Securities Act Handbook (RBSOURCE)', 'ASF', 'Bankruptcy Code (USCA)', 'CCH Intelliconnect', 'Commercial Lending Library', 'Company/Market Profiles', 'Daily Bankruptcy Review', 'Daily Deal', 'DealBook (NY Times)', 'Google Scholar', 'ISDA (ID: tweed PW: hadley)', 'ISDA Documents (Login Required)', 'LSTA (UN & PW: nylibrarynews@milbank.com)', 'My Periodicals', 'PLC Finance', 'SEC EDGAR filings', 'Securitization.net Knowledge Base', 'SIFMA', 'TheCorporateCounsel.net', and 'Treatises (UCC/40 Act/etc.)'.
- Daily News Services:** A section with sub-links for 'American Banker', 'CCH Financial Services', 'Law360', 'PLC Finance', 'WSJ', and 'NYLJ'. It contains a news item: 'BancorpSouth in Miss. Buys Ouachita in La. for \$112M', 'Consumer Delinquencies Fall to Record Lows: ABA', and 'First Niagara Laying Off 170, Closing 10 Branches'. Below the news item is a link for 'More from American Banker' and a 'Send Email' button.
- Spotlight on Resources:** A section titled 'RBSOURCE (Appeals Sec Act Handbook) training is available with Rhonda Schnipper, our WoltersKluwer rep, today in the Library (48th Floor) from 3:00-4:00PM. Rhonda can provide a quick demonstration of RBSOURCE or answer any questions you have about RBSOURCE or CCH Intelliconnect. Stop by or call the Library (x5200) to ask Rhonda any questions.'
- Announcements:** A section titled 'Tax Controversy: Nuts & Bolts' with a date of Thursday, January 16, 2014, 6:30-8:30pm, in Conference Room 48D, at One Chase Manhattan Plaza. The text describes a training session on handling tax controversy cases with the IRS and will address issues arising in return filing, examinations, collections, appeals and judicial review, and provide a roadmap for issues on behalf of the low-income taxpayer client. Faculty Chairs will be Juan Beritan, Esq., Elizabeth Hay, Esq., Daniel Hsiung, Esq., Civil Practice. CLE Credit: 2 credits total: 1.5 hours of professional practice/practice management and .5 hours of ethics. This program provides transitional credit for newly admitted attorneys.
- Events and Programs:** A section titled 'Manicube at Milbank' with an 'UPCOMING EVENTS' graphic.
- Internal Resources:** A list of links including 'Milbank Directory', 'NetDocs', 'Credit Agreements Database', 'Legal Opinions', 'PCM / Matter Intake', 'Matter Management', 'Risk Management', 'Pro Bono', 'AI Staffing Spreadsheet', 'ContactNet', 'Summer 2013 AIP Blog', 'New York Finance Forms', 'Amendments', 'Borrowing and Conversion Notices', 'CLO Documents', 'Closing Documents', 'Commitment and Related Papers', 'Confidentiality Agreements (for Syndicate Banks)', 'Credit Documents', 'Credit Policy Items', 'LSTA Forms', 'Letters of Credit', 'Opinions', 'Private Placement Documents', 'Security and Guarantee Documents', and 'AIP Forms'.
- My Clippings:** A section titled 'My Clippings' with the text 'No clippings have been added. Clippings can be added for Companies, Topics, or Deals.'
- My Links:** A section titled 'My Links' with 'Edit My Links' and 'Add new link'.
- My Information:** A section with links for 'Attorney Handbook' and 'My CLE'.

Annotations on the screenshot include a blue circle around the 'Daily News Services' section, a blue circle around the 'Internal Resources' section, and a blue arrow pointing from the 'External Resources' section to the 'Daily News Services' section.

Outlook Integration – Practice Area

Daily AIP - Message (HTML)

File Message Add-Ins Litera Adobe PDF

Ignore X Reply Reply Forward Meeting
Junk Delete Reply All Forward More
Delete Respond

Messages To Manager
Team E-mail Done
Reply & Delete Create New

Move OneNote
Actions

Mark Unread
Categorize Follow Up
Tags

Translate to Simplified Chinese
Translate to Traditional Chinese
Chinese Conversion

Find Related Select
Translate Editing

Zoom Zoom NetDocs PS[Ship]

Save Ship to Sender

From: Milbank Library

To: #LN Global Alternative Investments Associates; #LN Global Alternative Investments Partners; #NY Global Alternative Investments Associates; #NY Global Alternative Investments Partners; #LA Global Alternative Investments Partners; #LA Global Alternative Investments Partners; winthrop.n.brown@gmail.com; Kagen, Sarah; Gomez, Alirio; Greengross, Paul; McHugh, John; Ottenstein, Matthew; Prudenti, Paula; Paul, Louis; Sroczynski, Marjah; Milbank Library; Scanlon, Megan; Haag, Steven; Munson, Sally

Cc:

Subject: Daily AIP

Alternative Investments Practice



American Banker

[Consumer Delinquencies Fall to Record Lows: ABA](#)
[First Niagara Laying Off 170, Closing 10 Branches](#)
[Old National in Indiana to Buy United in Michigan for \\$173M](#)
[TriState in Pennsylvania Buys Investment Firm for \\$60M](#)
[JPMorgan's New Marketing Chief Plans Digital, Twitter Push](#)

CCH Financial Services

[News: US Financial Services News, AICPA Conference Panelists Discuss MD&A, \(Jan. 9, 2014\)](#)
[News: US Financial Services News, Commissioner Criticizes CFTC Approach, \(Jan. 9, 2014\)](#)
[News: US Financial Services News, ESMA Proposes Rules for Derivatives Trade Repository Fines, \(Jan. 9, 2014\)](#)
[News: US Financial Services News, Court Issues Fines for Forex Scheme, \(Jan. 9, 2014\)](#)
[News: US Financial Services News, SIFMA, ISDA Seek More Comment Time, \(Jan. 9, 2014\)](#)

Law360

[11th Circ. Rejects Insurer's Cross-Appeal In Row With FDIC](#)
[US Seeks To Intervene In Fannie, Freddie State Tax Appeal](#)
[UBS Wants Insurer's \\$30M Investment Fraud Action Tossed](#)
[WMC Can't Dodge Freddie Suit Over \\$1B Mortgage Pool](#)
[9th Circ. Orders New Trial For Stearns In \\$13M RE Row](#)

PLC Finance

[CFTC Issues Relief from Recent Cross-border Swaps Advisory and Requests Public Comment](#)
[CFTC Issues Relief on 2014 Dodd-Frank CCO Reports](#)

WSJ

[Union Boss Keeps Up the Fight](#)
[Pendulum Swings for Pension Charges](#)
[WWE to Launch Online Video Channel](#)
[McKesson Raises Offer for Celesio](#)
[Rolls-Royce, Wärtsilä End Mergers Talks](#)

NYLJ

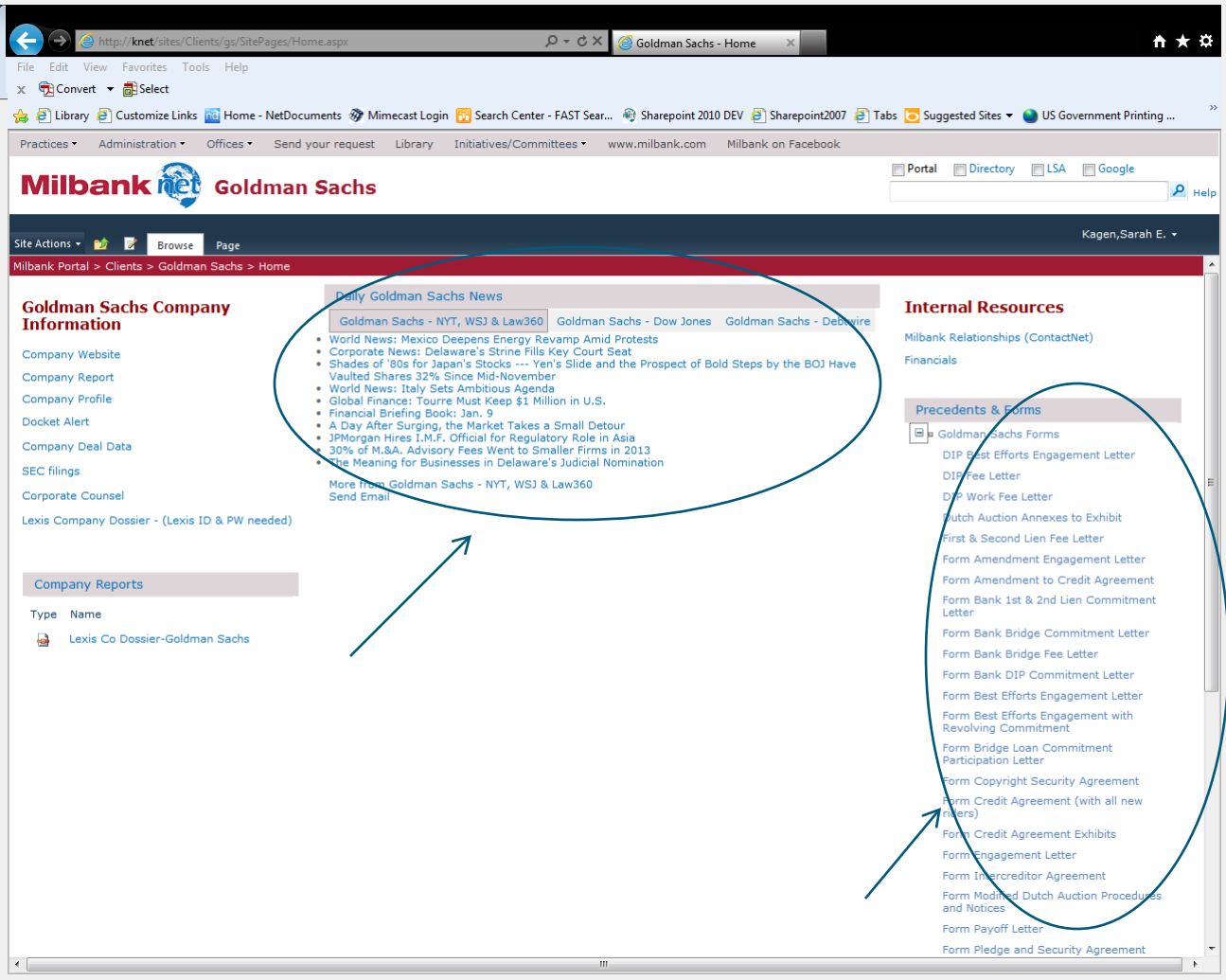
[Bucklin to Leave State Bar Association After 13 Years](#)
[Hiscock Acquires Firm With Government Expertise](#)
[Defendant's Intent to Rob Upheld in Split Ruling](#)
[Governor Endorses Raising Age of Criminal Responsibility](#)
[NYCLA Report Highlights Impact of Court Cutbacks](#)

AIP

Thursday, January 09, 2014

[AIP Portal](#)
[Wall Street Journal](#)

Client Site



Outlook Integration – Client Site

Daily Goldman Sachs - Message (HTML)

File Message Litera Adobe PDF

Ignore Delete Reply Reply All Forward More

Messages Team E-mail Reply & Delete To Manager Done Create New

Quick Steps

Move Move OneNote Mark Unread Categorize Follow Up


Tags

Translate to Simplified Chinese Translate to Traditional Chinese Chinese Conversion

Translate Related Select Zoom Save Ship to Sender

Editing Zoom NetDocs PSJShip

From: Milbank Library
To: Dougherty, Marcus; Dunne, Dennis; Fine, Drew S.; Hanrahan, Marc; Mehta, Suhrud; Nussbaum, Peter; Peterson, Tim; Schwartz, Peter; Stone, Alan; Sun, Edward T.; Miller, Rod; Hanrahan, Lauren; Williams, Robert B.; Stern, Charles; Buensuceso, Christina; Gumberg, Jill; Greengross, Paul; McHugh, John; Ottenstein, Matthew; Paul, Louis; Munson, Sally
Cc:
Subject: Daily Goldman Sachs

Goldman Sachs 

Goldman Sachs - NYT, WSJ & Law360

- [World News: Mexico Despens Energy Revamp Amid Protests](#)
- [Corporate News: Delaware's Strine Fills Key Court Seat](#)
- [Shades of '80s for Japan's Stocks --- Yen's Slide and the Prospect of Bold Steps by the BOJ Have Vaulted Shares 32% Since Mid-November](#)
- [World News: Italy Sets Ambitious Agenda](#)
- [Global Finance: Tourre Must Keep \\$1 Billion in U.S.](#)
- [Financial Briefing Book: Jan. 9](#)
- [A Day After Squirring, the Market Takes a Small Detour](#)
- [JPMorgan Hires L.M.F. Official for Regulatory Role in Asia](#)
- [30% of M.&A. Advisory Fees Went to Smaller Firms in 2013](#)
- [The Meaning for Businesses in Delaware's Judicial Nomination](#)

Goldman Sachs - Dow Jones

- [DTZ's private equity suitors consider acquisition finance](#)
- [Goldman Sachs Banking Index Exchange Traded Scheme increases 0.6%, 2 days' volume in a day](#)
- [Q3 2013 Kythera Biopharmaceuticals Earnings Conference Call - Final](#)
- [US agencies finalize complex Volcker rule](#)
- [US agencies finalize complex Volcker rule](#)
- [MOVES -Goldman Sachs , Commerzbank , BNP Paribas](#)
- [New Hire Roundup: Lego Mason Names Hoops Head of Business Development](#)
- [Goldman Sachs drops T-Mobile from 'Conviction Buy' list](#)
- [Event Brief of T-Mobile US, Inc. Spectrum Transaction Conference Call - Final](#)
- [T-Mobile US, Inc. Spectrum Transaction Conference Call - Final](#)

Goldman Sachs - Debtwire

- [Verso second liens tap Derschert, claim exchange discount cuts too far in light of equity upside](#)
- [WR Grace seeks court approval for USD 1.55bn exit financing commitment](#)
- [Forest Labs poised to buy Aptalis for USD 3bn - report](#)
- [Kion 10.8% stake placed for cEUR 330m by Goldman Sachs and KKR - report](#)
- [EP Energy commences IPO of 40m shares at anticipated price of USD 23-27 per share](#)
- [Verso announces debt exchange offers in connection with planned NewPage acquisition](#)
- [Verso to acquire NewPage in USD 1.4bn deal \[CORRECTION\]](#)
- [Verint to buy KANA Software for USD 514m](#)
- [Energy Future Holdings' Luminant set to pay USD 3m Milam County property taxes by 31 January](#)
- [ResCap US Trustee challenges proposed USD 2m CRO success fee](#)

Goldman Sachs Links

Thursday, January 09, 2014

- [Milbank Relationships \(ContactNet\)](#)
- [New Case Docket Alert](#)
- [SEC Filings](#)
- [Company Report](#)
- [Company Profile](#)
- [Company Deal Data](#)
- [Corporate Counsel](#)
- [Company Website](#)
- [Goldman Sachs Knet Portal Site](#)

Contact Information

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Thank you!